Tartu City Crisis Map

Dear resident of Tartu,

The crisis map is a practical resource that brings together essential information about the city's preparedness for emergencies. It enables residents, institutions, and businesses to respond quickly and effectively in times of crisis – whether caused by natural disasters, technical failures, or other emergencies. The map highlights the locations of public shelters, crisis information centres, as well as stores and filling stations that remain operational during emergency situations.

Keep the crisis map in an easily accessible location. Ensure it is visible in apartment buildings, schools and workplaces. Discuss the map with your family members and agree on where to store it and how to use the information. Check with your neighbours and people nearby — especially the elderly and those who may need assistance — to make sure they have received the crisis map in their mailbox.

kriisikaart.tartu.ee

TARTU

Map and information as of January 2026

Co-funded by the European Union

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Where to Receive Information During an Emergency

National channels

- 112 – emergency assistance (ambulance, rescue service, police)
- 1247 – essential information during a crisis
  (+372 600 1247 when calling from abroad)
- National websites www.kriis.ee and www.olevalmis.ee
- All Estonian National Broadcasting channels.
  Vikerraadio frequency in Tartu: **106.7 MHz**

Information channels in Tartu

- Tartu City website: www.tartu.ee
- Crisis preparedness page: www.tartu.ee/kriisideks-valmisolek
- Facebook: Facebook.com/tartulinn
- Tartu City information phone: 1789
- Open crisis information centres

National Warning System (EE-ALARM)

In situations that may endanger people's lives, health, or national security, the public will be informed as quickly and extensively as possible through the national warning system EE-ALARM.

The threat alert is always sent using multiple channels:

- SMS alerts (location-based): sent to mobile phones within the affected area by authorities responsible for handling emergencies (e.g. The Rescue Board, The Police and Border Guard Board) in large-scale or severe emergencies that endanger lives. Messages are sent from EE-ALARM or, for foreign numbers, from +372 5950 0000. Each message begins with the name of the sending authority (e.g. EE-ALARM: The Rescue Board notifies: information content).
- Mobile applications: „Ole valmis!" and „Eesti äpp" display threat alerts on phones. Their advantage is continued access to information even if other communication channels fail.
- Threat alert sirens: activated in extreme situations involving immediate and direct threat to people's lives. Sirens are intended to warn people outdoors and may not be heard indoors. The sound range from one siren is approximately 1.5–2 kilometres.
- Broadcast media: alert messages are displayed on TV channels (ETV, ETV+) and in the ERR online portal, if the TV or portal is in use.

Locations of Public Shelters in Tartu

Tartu Descartes' School (Anne 65)
Tartu Hansa School (Anne 63)
Kristjan Jaak Petersoni Gymnasium (Kaunase pst 70)
Jogentaga School (Uus 54)
Former Kroonuaia School (Puiestee 62)
Tartu Vocational College (Kopli 1)
The Creative House of Forseliuse School (Tähe 101)
Forseliuse School (Tähe 103)
Tartu Vocational College school building and dormitory (Põllu 11)
Veeriku School (Veeriku 41)
Miina Härma Gymnasium (Tõnissoni 3)
Hugo Treffner Gymnasium (Munga 12)
Herbert Masingu School (Vanemuise 33)
Poska Gymnasium (Vanemuise 35)
Reiniku School (Vanemuise 48 and Riia 25)

Gunpowder Cellar Restaurant (Lossi 28)
Tartu Toy Museum (Lutsu 4)
Tartu City Library (Kompanii 3/5)
Market building (Vabaduse pst 1)
Tamme Stadium Sports Building (Tamme pst 1)

Underground parking, Tartu Kaubamaja (Riia tn 1)
Underground parking, Kvartal (Riia tn 2)
Pauluse church (Riia 27)

University of Tartu Library (Struve 1)
Underground parking, Delta Centre (Narva mnt 18)
University of Tartu Institute of Physics (Ostwaldi 1)
University of Tartu Lossi 3 study building (Lossi 3)

Sheltering

Sheltering is necessary in situations involving immediate and direct danger to people's lives and health. These may include major chemical accidents, explosions, military threats or other unexpected emergencies. Public shelters are buildings normally used for other purposes (such as schools or shopping centres) where people can take shelter in case of danger. They are marked with the international civil defence symbol.

Public shelters provide refuge to anyone who is in a public space (e.g. on the street or in a park) at the time of a threat and do not have another place to shelter.

Public shelters are only open in case of military threat. You may use them if you are nearby.

Instructions for sheltering

The best place to shelter is the nearest room with strong walls where you can stay away from windows, preferably underground.

Use the „two-wall rule" – ensure there are at least two walls between you and the outdoors.

Public shelters are for temporary use and provide protection from blast effects.

Conditions may be limited: expect crowding, limited space, and reduced access to heating, lighting, cooking facilities, and toilets.



Individual Preparedness for Crises

Personal preparedness plays a crucial role in crisis situations. Assistance may take longer than expected to arrive, so it is important to be ready to cope independently. Consider how you and your family would manage if essential services—such as electricity, heating, water, sewage, and communications—were disrupted.

- Keep a small supply of drinking water, food, necessary medicines, and essential household items (e.g. toilet paper, toothpaste) at home.
- Have a power bank and keep your mobile phone charged.
- Keep a battery-powered radio, as well as a flashlight or headlamp.
- car radio is an important source of information — ensure your car battery is in good condition.
- Keep your fuel tank at least half full.
- Find out where to get information from and plan what to do if your home becomes uninhabitable due to lack of heat, electricity, or water.
- Keep enough cash on hand to cover essential purchases for at least a week if card payments don't work.
- Find out the locations of the nearest crisis filling stations and crisis stores.
- Identify safe sheltering options within your home.
- Agree with family members how to communicate or where to meet in a crisis.

Write down important phone numbers for offline access.

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Crisis Stores

Crisis stores are shops that continue operating during major power outages or other emergencies. There are currently five such stores in Tartu. They must be open five hours a day and stock a range of the most common foodstuffs and essentials during a crisis. If an ATM and a pharmacy are located in the same building as the store, their essential electricity needs should also be covered where possible.

Source: Estonian Stockpiling Agency

Crisis stores in Tartu:

- Maarjamõisa Coop (Ravila tn 14d)
- Kvissentali Coop (Aruküla tee 5)
- Annelinna Prisma (Nõlvaku tn 2)
- Sõbra Prisma (Sõbra tn 58)
- Rebase Rimi (Rebase tn 10)

Crisis Filling Stations

A nationwide network of emergency filling stations has been established to supply motor fuel for the residents and companies of Estonia during crises. There are five emergency filling stations in and around Tartu. The filling stations are capable of operating during large-scale power outages and their reservoirs must contain a sufficient quantity of petrol and diesel at all times.

Source: Estonian Stockpiling Agency

Emergency filling stations in and around Tartu:

- Alexela (Tartu City, Lääneringtee 41, near Lõunakeskus)
- Circle K Kvissentali (Tartu municipality, Raadi, Astelpaju tn 2a)
- Neste (Kambja municipality, Räni, Valguse tn 2, near Lõunakeskus)
- Olerex (Tartu City, Võru tn 176, Võru-Aardla intersection)
- Terminal (Tartu municipality, Kärkna village, Kärkna filling station)



Crisis Information Centres

Tartu City is prepared to open crisis information centres when needed. These buildings are normally used for other purposes but during a crisis their function is to ensure essential services and help in case of extensive outages of vital services (drinking water, sewage, heating, electricity).

They offer:

- information and instructions about the situation and how to resolve it;
- charging mobile phones, power banks and small devices;
- access to drinking water;
- food heating;
- toilet facilities and, in some locations, washing facilities.

There are five planned crisis information centres in Tartu:

- **A. Le Coq Sport Sports Building** (Ihaste tee 7)
- **Variku Sports Building** (Aianduse 4)
- **Ilmatsalu Sports Building** (Raba tee 2, Ilmatsalu)
- **Tartu Song Festival Grounds Building** (Laululava pst 25)
- **AHHAA Science Centre** (Sadama 1)

Note: Crisis information centres will be opened at these locations only if it is necessary for solving a crisis situation. Information will be shared through official city channels.

Note: Overnight stays are not permitted. Pets are allowed only in a transport cage or carrier, or—if a dog—on a short leash and wearing a muzzle.